**Code of Conduct for parents and visitors in relation to staff**

Our staff are our most valuable resource and we want to take care of their safety and well being as much as the children's.

It is Smiley Stars policy that all staff conduct themselves in a professional manner. All visitors to the nursery – parents, children, other professionals, etc. – are treated with dignity and respect.

We expect that parents and visitors show the same respect to our staff. Violence, threats and abuse will not be tolerated: we have very close links with Helen St. police station and if necessary the police will be called. The child's place at the nursery may also be terminated.