Duty of Candour Policy

Purpose of Policy

The purpose of this policy is to ensure that Smiley Stars Nursery will adhere to our Duty of Candour Procedures.

• We will identify when the Duty of Candour procedures should be applied.

• We will be aware on how to respond to our service users and their families.

• We will know how to record incidents and to follow our Duty of Candour procedures.

• Our staff will understand our Duty of Candour procedures and what it means for our practise.

• We will be aware of other sources of support.

• We will provide an annual Duty of Candour report to the Care Inspectorate.

• We will always be honest when Duty of Candour takes place within our setting.